


# St. Mary's General Hospital Priorities

	<b>True North Goals</b>	<b>Strategic Plan priorities (2017-19)</b>	<b>Operational Targets April 1, 2018 – March 31, 2019</b>
<p><b>MISSION</b> To continue the healing ministry of Christ consistent with our Catholic traditions and values</p> <p><b>VISION</b> St. Mary's will be the safest and most effective hospital in Canada characterized by innovation, compassion and respect.</p> <p><b>VALUES</b> We believe in the sacredness of life and the dignity of all people</p>	<p><b>QUALITY &amp; SAFETY</b></p> <p><i>Zero Harm</i></p>	<ul style="list-style-type: none"> <li><i>Lean Transformation</i></li> <li><i>Prism</i></li> </ul>	<ul style="list-style-type: none"> <li>We will sustain our lowest performance rates of Patient Falls (target <math>\leq 132</math>) and C. Difficile (target <math>\leq 6</math>)</li> <li>We will sustain our lowest performance rates of Blood and Body Fluid staff exposures (BBFs) (target <math>\leq 31</math>)</li> </ul>
	<p><b>PATIENT AND FAMILY-CENTRED CARE</b></p> <p><i>Zero Wait</i></p>	<ul style="list-style-type: none"> <li><i>Lean Transformation</i></li> <li><i>Prism</i></li> <li><i>Integrated Care</i></li> </ul>	<ul style="list-style-type: none"> <li>We will reduce average length of stay by at least another 5% from 5.9 days to 5.6 days by March 31, 2019</li> <li>We will generate at least 500 improvement ideas from patients and families, by March 31, 2019</li> </ul>
	<p><b>OUR PEOPLE</b></p> <p><i>100% Engagement</i></p>	<ul style="list-style-type: none"> <li><i>Lean Transformation</i></li> <li><i>Prism</i></li> <li><i>Integrated Care</i></li> </ul>	<ul style="list-style-type: none"> <li>We will survey staff monthly to ensure that we have an escalating and positive % of staff and physicians demonstrating their support for moving forward with PRISM. The survey will measure and demonstrate that staff and physicians are engaged throughout PRISM.</li> </ul>
	<p><b>FINANCIAL STEWARDSHIP</b></p> <p><i>Zero Waste</i></p>	<ul style="list-style-type: none"> <li><i>Lean Transformation</i></li> <li><i>Prism</i></li> <li><i>Integrated Care</i></li> </ul>	<ul style="list-style-type: none"> <li>The Financial Enrichment Plan will successfully produce \$4.5M in cost savings and new revenue by March 31, 2019:</li> </ul>