

BOARD OF TRUSTEES OPEN MEETING

Video conference

APPROVED MINUTES OF APRIL 26, 2023

PRESENT: Ms. Marion Thomson Howell (Chair) Ms. Maria DeBoer Mr. Tim Rollins

Mr. Nick Anghel Ms. Linda Fabi Ms. Elizabeth Witmer
Ms. Jenny Baker Ms. Melinda Gorgenyi Mr. Mark Fam
Ms. Janine Barry Mr. David McKee Ms. Rebecca Stuart
Mr. Greg Brooks Mr. Rick Robertson Dr. Angela Good

RESOURCE: Mr. Mike Gourlay Ms. Sarah Farwell Ms. Nicole Johnson

Ms. Susan Dusick Mr. Brandon Douglas Mr. Gary Higgs

Ms. Carol Lammers (recorder)

REGRETS: Ms. Liz Buller (CEO, SJHS) Ms. Stephanie Ratza Dr. Peter Potts

GUESTS: Dr. John Heintzman, for Dr. Peter Potts

Mr. Tony Stortz, Better Street

1.0 CALL TO ORDER:

Ms. Thomson Howell called the meeting to order at 4:00 p.m. and welcomed everyone to the meeting. Special welcome to Mr. Tony Stortz.

1.1 Land Acknowledgement

Mr. Robertson provided the land acknowledgement.

1.2 Opening Prayer/Reflection

Ms. Gorgenyi provided an opening reflection.

2.0 GENERATIVE DISCUSSION

Mr. Tony Stortz provided a presentation to the Board on the unsheltered populations. The discussion included:

- Patient advocate for this population would be beneficial in hospitals, similar to a translator
- Reaching out to physicians in community organizations who already support this population could be a good resource for SMGH

3.0 CONSENT AGENDA

Request to remove item 3.5, IT Roadmap, from the consent agenda to the other business portion of the meeting.

Motion that the following recommendations, minutes, and reports of SMGH be approved:

- Approval of the Open Agenda, as amended.
- Declaration of Conflict of Interest
- Approval of Open Meeting Minutes of March 29, 2023

- · Previous meeting survey results
- IT Roadmap

Moved, Seconded, VOTED AND CARRIED.

4.0 REPORTS

4.1 Report of the Chair

Ms. Thomson Howell provided a verbal update, noting the following:

- Board Social to take place following the June 21st Board meeting
- OHA conference will be attended by Mr. Fam & Ms. Howell Thomson
- May Board meeting will be held in person with more information to follow.

4.2 Report of President

The report of the President was circulated in advance of the meeting. Mr. Fam noted the following:

- Mask mandate was recently lifted. Positive feedback prominent with minimal negative responses
- 1st in person hybrid town hall for staff held last week
- Staff recognition awards resuming again
- Mock Tracer May 16th for Board in preparation for June Accreditation Survey
- Board Governance work plan being developed and will be presented to Board in the near future
- Administrative students returning to SMGH
- Announcements anticipated next week for VP Medical and CPCO roles
- KW4 OHT will join the Board in June as part of the Generative Discussion

Discussion included:

Concern with the financial impact Bill 124 brings

4.3 Report of the SJHS CEO

On behalf of Ms. Buller, Mr. Fam provided a verbal update, noting the following:

- Strategic Plan to SJHS Board for final approval in May
- Mission Day on May 1st
- work ongoing with filling vacant staff positions resulting from recent transitions.

4.4 Report of the Chief of Staff

Documentation was provided in advance of the meeting. Mr. Fam, in the absence of Dr. Potts, responded to questions which included:

 Physician Recruitment Strategy and Nursing Recruitment Strategy are distinct strategies. Physician Strategy is joint between GRH & SMGH, while the Nursing Strategy is solely SMGH.

4.5 Report of the SMGH Foundation

Documentation was provided in advance of the meeting. Ms. Dusick noted the following:

- Plan is to have in-person meetings with each Board member to provide information on the Foundation and the support each Board members can provide.
- Smile cookie campaign next week which is a joint venture between Tim Hortons and the Foundation
 - Smile Cookie Day-Share a Joke, Share a Smile https://www.youtube.com/shorts/SneZVoujoS4
 - Smile Cookie order form https://fundraise.supportstmarys.ca/smile-cookies/
- Spec CT campaign has begun with a positive financial start

4.6 Quality Committee Report

Ms. Barry reviewed the documentation provided in advance of the meeting and thanked staff for the well-received walkabouts and tours recently held. Various

committee members commended the Committee Chair and staff for their support and response to the family member who presented the difficult patient story at the recent Quality Committee meeting.

Motion that the Board of Trustees accept the Quality Committee Report as presented.

Moved, Seconded, VOTED AND CARRIED

4.7 Culture & Human Development Committee Report

In Ms. Ratza's absence, Mr. Fam provided a verbal update on the April 24th Committee meeting noting the following:

- Received standing updates re HR, vacancies & recruitment, including model of care recommendations
- Terms of Reference will come to M&G for review and approval
- HR Board Policies were also reviewed and recommendations will be provided to M&G for review

A written report will be included in the next Board meeting materials.

4.8 Mission & Governance Committee

Mr. Rollins provided an update on the Board and Committee recruitment currently underway, noting the following:

- 12 candidates applied, 6 of whom were interviewed for 3 Trustee positions and 2 Community Committee positions.
- Waiting for SJHS to review and approve a bylaw amendment before proceeding with finalizing recruitment (amendment to change region of waterloo Board rep to a Trustee)

5.0 OTHER BUSINESS

5.1 IT Roadmap

- ID band scanning is an operational priority on the roadmap which should be captured in the Cerner optimization and upgrade scheduled for this spring/summer
- Are digital improvements for staff a focus (removing faxes, etc.)? Working with automating clinical along with corporate side to improve. Roadmap provides information and potential direction on how much financial support would be required to improve digital services.

6.0 **ADJOURNMENT**

Motion that the Board of Trustees adjourn the open portion and move into the incamera portion of the meeting.

Moved, Seconded, VOTED AND CARRIED.

The open meeting adjourned at 5:07 p.m.