Creating an Account

Accepting an Invitation

You will receive an email from GRH/SMGH once you are registered to be enrolled for the portal by the clerical staff.

1. Open the email and click on Accept Invitation to My Connected Care.
2. The My Connect Care page will open, and you will be instructed to validate your information.

Verifying Information

1. Verify that the invitation is in your name and select Continue.
   a. Select the option: I’m NAME if you are the patient.
   b. If you are an authorized representative, select the option: I manage NAME’s health.
   c. Click Continue.
2. Complete your information by entering your **Date of birth** and the **Last four digits of your HCN** (health card number).
3. Click on the Terms of Use and Privacy Policy links to read them, then select the box to agree.
4. Click **Next, Create Your Account**.

**Creating Log In**

Set up your login in the **Sign Up** tab. If you already have an account but are enrolling for a new role (e.g. authorized user), use the **Log In** tab instead.

1. Enter your **email**, **password**, **First Name**, and **Last Name**.
2. Select the box to agree to the **Terms of Use** (click on the link to read the Terms of Use).
3. Clicks on **SIGN UP**.

- Access to **My Connected Care** is now granted and you will receive a confirmation email.