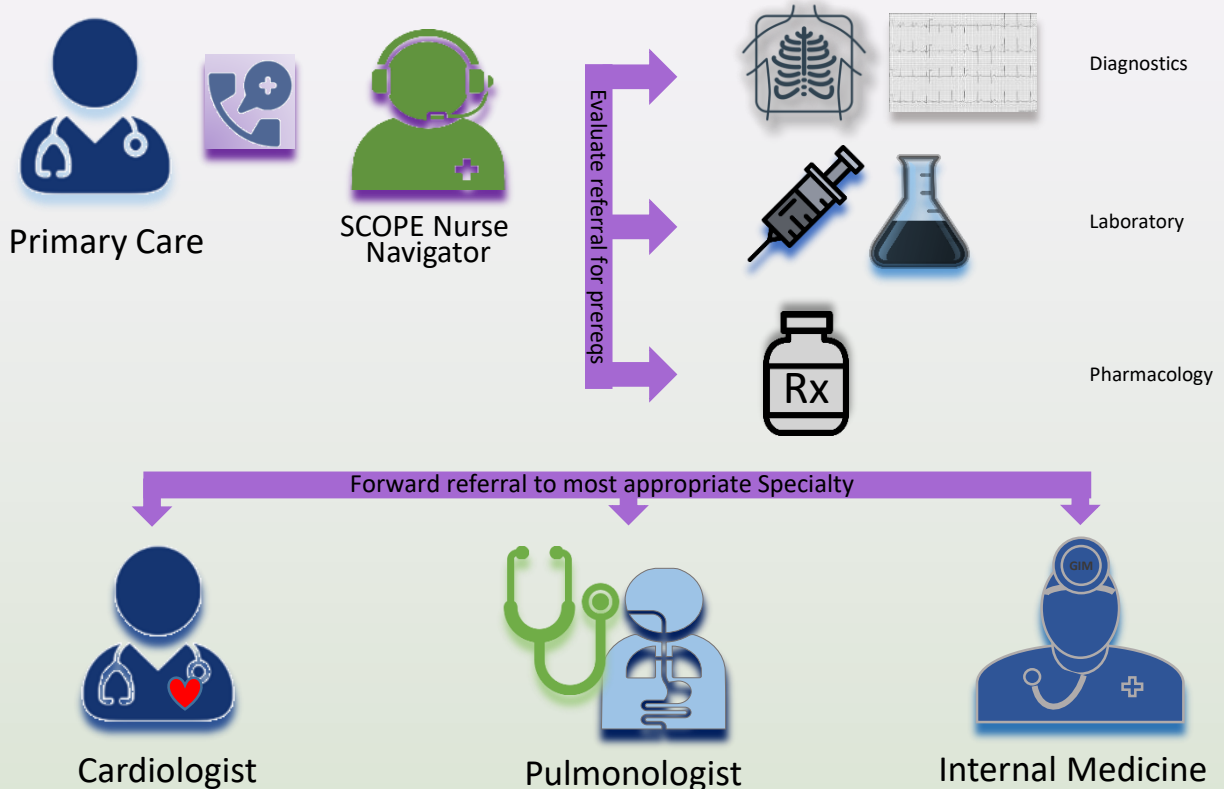


SCOPE

A virtual team for primary care providers

Heart Failure/Dyspnea Pathway



What does this pathway provide...

The purpose of this pathway is to support PCPs in the referral of appropriate patients with possible Heart Failure, ensuring patients receive the right care at the right time in the right place. If the patient doesn't meet criteria for referral to the Heart Function Clinic, the SCOPE Nurse Navigator will assist to book the appropriate service for continuity of care.

What will the SCOPE Nurse Navigator do?

- Confirm requirements for referral are met and forwarded to the appropriate Specialist based on protocol provided by the Specialty Clinics; if requirements are not met, the SCOPE Nurse Navigator will assist to arrange testing for diagnostics and labs and provide resources for Pharmaceutical Therapy options as suggested by our Specialists.
- If criteria is met for the Heart Function Clinic, the referral will be forwarded and an appointment will be booked
- E-Consult may be recommended to assist with treatment plans

*appointment information may be relayed through Ocean e-Referral to ensure continuity, and support for the EMR (patient may receive their appointment time/date if connected through email)

*Nurse Navigator contact information:

Ocean e-Referral: **St. Mary's KW4 SCOPE Program GRH/SMGH**

Phone: **226-972-5025**

Email: scope@smgh.ca

* **Please Note:** All appropriate Patient Demographics will be forwarded to clinic booking to create an "event" for documentation, billing and data collection