

# Strategic Projects 2017-2019

## Master Plan

- We will submit our Master Plan to the Waterloo Wellington Local Health Integration Network and the Ministry of Health and Long-Term Care.

## Cardiac Program

- We will complete and begin to use the heart rhythm suite.
- We will complete and begin to use the heart rhythm recovery space.
- We will refresh and implement the cardiac strategic plan.

## North Facade

- We will complete structural repairs to St. Mary's north façade.

## Our Mission

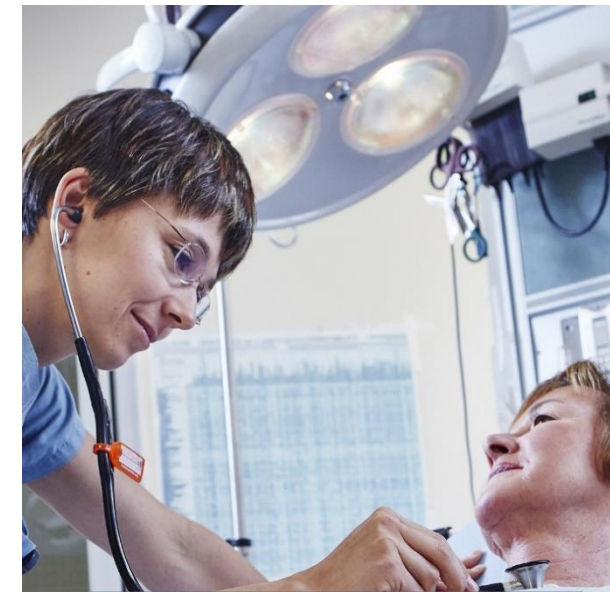
To continue the healing ministry of Christ consistent with our Catholic traditions and values.

## Our Vision

To be the safest and most effective hospital in Canada, characterized by innovation, compassion and respect.

## Our Values and Beliefs

We believe in the sacredness of life and the dignity of all people.



# Continuing the Legacy

OF COMPASSIONATE CARE  
2017-2019

[smgh.ca/strategic-plan](http://smgh.ca/strategic-plan)

A proud member of



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**Innovation  
Compassion  
Respect**



# Strategic Plan 2017-2019



## Deliver Clinical Excellence

**As we continue to deliver clinical excellence we will work to establish a new Hospital Information System (HIS) by:**

- Establishing a contract
- Initiating and building an HIS team at SMGH
- Designing and building systems with Grand River Hospital
- Implementing a new Hospital Information System

## Transform the Way We Work

**As we continue to transform the way we work we will:**

- Implement a leadership development program and accountability framework
- Offer Lean training to physicians
- Complete Lean Management System training for remaining departments/units
- Implement rolling financial forecasts to promote proactive planning
- Implement a leadership development program for supervisors and leads
- Develop tools and processes to help recruit Lean thinkers

## Reach Beyond Our Walls

**As we continue to reach beyond our walls we will:**

- Extend the Integrated Comprehensive Care Program (ICC) to other patient populations at St. Mary's
- Assist other hospitals in the Waterloo Wellington Local Health Integration Network to implement ICC
- Help to determine how integrated funding between organizations will be calculated and managed

[smgh.ca/about-us/strategic-plan/](http://smgh.ca/about-us/strategic-plan/)