Strategic Projects 2017-2019

Our Mission
To continue the healing ministry of Christ consistent with our Catholic traditions and values.

Our Vision
To be the safest and most effective hospital in Canada, characterized by innovation, compassion and respect.

Our Values and Beliefs
We believe in the sacredness of life and the dignity of all people.

Master Plan
- We will submit our Master Plan to the Waterloo Wellington Local Health Integration Network and the Ministry of Health and Long-Term Care.

Cardiac Program
- We will complete and begin to use the heart rhythm suite.
- We will complete and begin to use the heart rhythm recovery space.
- We will refresh and implement the cardiac strategic plan.

North Facade
- We will complete structural repairs to St. Mary’s north façade.

Continuing the Legacy
OF COMPASSIONATE CARE 2017-2019
smgh.ca/strategic plan

A proud member of St. Joseph’s Health System

911 Queen’s Blvd.
Kitchener, ON
N2M 1B2
Phone: 519-749-3311

St. Mary’s
General Hospital

Innovation
Compassion
Respect

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Deliver Clinical Excellence

As we continue to deliver clinical excellence we will work to establish a new Hospital Information System (HIS) by:

- Establishing a contract
- Initiating and building an HIS team at SMGH
- Designing and building systems with Grand River Hospital
- Implementing a new Hospital Information System

Transform the Way We Work

As we continue to transform the way we work we will:

- Implement a leadership development program and accountability framework
- Offer Lean training to physicians
- Complete Lean Management System training for remaining departments/units
- Implement rolling financial forecasts to promote proactive planning
- Implement a leadership development program for supervisors and leads
- Develop tools and processes to help recruit Lean thinkers

Reach Beyond Our Walls

As we continue to reach beyond our walls we will:

- Extend the Integrated Comprehensive Care Program (ICC) to other patient populations at St. Mary’s
- Assist other hospitals in the Waterloo Wellington Local Health Integration Network to implement ICC
- Help to determine how integrated funding between organizations will be calculated and managed

smgh.ca/about-us/strategic-plan/